# FLOE INTERNATIONAL, INC. BOAT LIFT SYSTEM 15 YEAR LIMITED WARRANTY

FLOE INTERNATIONAL, INC. warrants, to the original purchaser, the FLOE boat lift system to be free from original defects in materials and workmanship under conditions and loads for which designed as outlined in the owner's manual from date of purchase as follows:

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### TWO-YEAR PARTS AND LABOR WARRANTY

FLOE International, Inc. will repair or replace, at their option, any portion of the lift system which fails as a result of a defect in material or workmanship during the first two years after the date of purchase. FLOE INTERNATIONAL, INC. reserves the right to inspect and perform repairs at its main facility (F.O.B.) McGregor, Minnesota. Any failure due to product assembly by a FLOE dealer or consumer is not covered by this warranty. This full two-year warranty includes parts and labor on the boat lift system and accessories including the following: (warranty does not cover paint, plated surfaces, or finish).

Aluminum structure, guide-ins, bunk systems, motor stops, crank wheels, canopy frames, canopy fabrics (excluding color fading or matching separate canopy fabrics), solar chargers, wheel kits, adjustable leveling legs, VSD drive train and electrical components, DC winches, corded and wireless remotes, cables, pulleys and installation and removal accessories.

Labor charges and mileage are covered within 40 miles from FLOE or the authorized FLOE dealership performing the repairs. Additional mileage/travel charges will apply if travel over 40 miles is required. If this charge applies, it is determined by the repairing dealer and must be paid by the customer to the dealer performing the repairs. Warranty does not cover damage, including broken welds, caused by improper installation or removal, or any damage of any sort caused by the use of power equipment.

#### **EXTENDED PARTS WARRANTY**

In addition to this two-year parts and labor warranty, additional warranty coverage applies to specific parts of the lift and accessories. All warranty coverage beyond two years is for parts only. Labor costs for any warranty claim are not covered past two years.

## ALUMINUM STRUCTURE — 15-YEAR LIMITED WARRANTY

Defects in material and workmanship of structural components of the lift frame are covered fully for 10 years from the date of purchase. FLOE will provide replacement parts, on a non pro-rated basis, for ten years for these items if they are found to be defective. The lift frame consists of the aluminum framework making up the boat lift structure, including the lift cradle which is the portion of the lift frame that moves up and down as the boat lift is operated. It does not include the bunks or other accessories that are listed below. After this 10-year parts warranty, an additional five-year pro-rated warranty covers these components as shown below.

Year After Purchase	Consumer Portion of Current Retail Price	Year After Purchase	Consumer Portion of Current Retail Price
11	40%	14	70%
12	50%	15	90%
13	60%		

## ACCESSORIES AND COMPONENTS — 10-YEAR LIMITED WARRANTY

Defects in material and workmanship of certain accessories and components of FLOE lift systems are covered under a 10-year pro-rated warranty. This pro-rated parts warranty begins after the two year parts and labor warranty. Items covered in this 10-year pro-rated warranty include lift bunks (excluding vinyl covering), guide-ins, motor stops and the canopy frame.

The pro-rated schedule on these items is as follows:

Year After Purchase	Consumer Portion of Current Retail Price	Year After Purchase	Consumer Portion of Current Retail Price
3	20%	7	60%
4	30%	8	70%
5	40%	9	80%
6	50%	10	90%

## ACCESSORIES AND COMPONENTS FIVE-YEAR LIMITED WARRANTY

Defects in material and workmanship of certain accessories and components of FLOE lift systems are covered under a five-year pro-rated warranty. This pro-rated parts warranty begins after the two-year parts and labor warranty. Items covered in this five-year pro-rated warranty include canopy fabrics (excluding color fading or matching separate canopy fabrics), manual winches, cables, adjustable leveling legs, drive trains, ball screws, DC winches, wheel kits, corded remotes, limit switches, wireless systems and solar panels.

The pro-rated schedule of these items is as follows:

Year After Purchase	Consumer Portion of Current Retail Price	
3	50%	
4	55%	
5	60%	

On these items, it is important to note the following exceptions:

- Warranty is void on all winches and drive-trains if they are submersed into water (including the initial two-year warranty).
- Warranty is void on ball-screws and ball nuts, winch gears, adjustable leveling legs, or any other item that failed due to improper maintenance or lubrication as noted in owner's manual.
- FLOE's canopy frame and lift warranty is void if the lift doesn't have FLOE original manufacturer's canopy fabric. Aftermarket fabrics fit loosely and allow extreme amounts of water to pool/accumulate, potentially adding weight that the canopy frame and/or lift is not meant to support.

If returning a canopy fabric for repair, the fabric must be cleaned prior to returning or a \$100 cleaning charge will be applied.

Canopy fabric warranty does not cover valance or trim, as delamination may occur in high wind areas. If returning canopy for warranty repair, canopy must be cleaned prior to returning or a \$100 cleaning charge will be applied.

This warranty covers only the cost for replacement of materials due to defects in materials or workmanship, and represents the only warranty authorized by us. In order to receive performance under this warranty, all warranty repairs must be authorized in advance by FLOE INTERNATIONAL, INC.

#### ADDITIONAL WARRANTY INFORMATION INCLUDING EXCLUSIONS AND OWNER'S RIGHTS

FLOE International, Inc. (manufacturer) will not be responsible for any costs incurred for, or as the result of, unauthorized repairs or improper assembly. Unauthorized repairs may void the warranty on the repaired part(s). This warranty does not cover damage, malfunction or faulty operation resulting from overload, misuse, wind, storms, ice, salt/brackish water applications, negligence, being hit by watercraft of any kind and any other 'Act of God'. Manufacturer's warranty coverage extends to private use only and is not applicable to commercial or rental use. Manufacturer is not responsible for damage or in-operability due to repairs made by unauthorized service personnel. Parts purchased by the manufacturer are warranted by the company that manufactured the part under the warranty schedule associated with the part in question. Manufacturer's warranty is extended to the original owner only and is non-transferable. Manufacturer reserves the right, at its own discretion, to inspect and perform repairs at its main facility in McGregor, MN. The customer is responsible for any and all freight charges incurred to transport the product to and from McGregor, MN, with the exception of claims covered by the manufacturer's two-year parts and labor warranty which has provisions for service work to be completed up to 40 (forty) miles away from a FLOE dealership. Manufacturer's warranty claim process, specifications and pro-rate scheduling may change without notice and/or obligation.

#### COMPLETING AND SUBMITTING YOUR WARRANTY CLAIM

To receive performance under this warranty, contact your authorized FLOE dealer. Be prepared to provide the following information so that the dealer can complete a warranty claim form: receipt and date of purchase; your name, address and telephone numbers; the serial or vehicle identification numbers; and a detailed description of the problem.

#### THERE ARE NO OTHER EXPRESSED OR IMPLIED WARRANTIES

Our obligations under this warranty are limited to repair or replacement at our discretion and FLOE SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.

This Warranty gives you specific legal rights and you may have other rights which may vary from state to state.